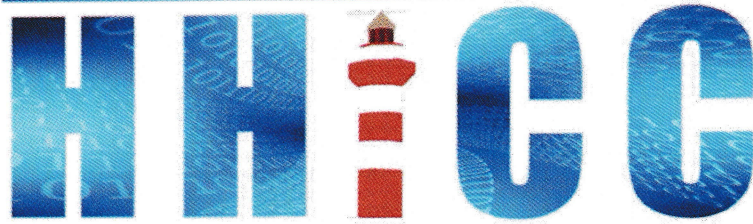![Hilton Head Island Computer Club — HHiCC — Members Helping Members Learn Technology Since 1989]

Annual Meeting

November 13, 2023

These slides were presented to
club members at 1PM on 11/13/2023.
Voting by electronic ballot was held
Nov. 6 to Nov. 11 and the count was
174 unanimously for the nominated
slate.

Norman Galloway   11/14/2023
Norman Galloway

Jack Scandrett
Jack Scandrett

Election of 2024 Officers

President	Vice President	Secretary	Treasurer
Norm Galloway	Steve Tunnicliffe	Jack Scandrett	Nick Fantano

2023 Committee Chairs

Norm Galloway
PRESENTATION COMMITTEE

Norm Galloway
EDUCATION

Linda Jackson
VOLUNTEER COORDINATOR

Linda Armstrong
MEMBERSHIP

Joe Chappell
TECHNOLOGY

Suzi Huisman
WEBSITE AND WILD APRICOT

Steve Tunnicliffe
APPLE COMMITTEE

Steve Tunnicliffe
COMMUNICATIONS

Jolyn Bowler
RESOURCE CENTER

Bob Gentzler
LONG RANGE PLANNING

Bob Gentzler
SPECIAL EVENTS

Bob Gentzler
NOMINATING COMMITTEE
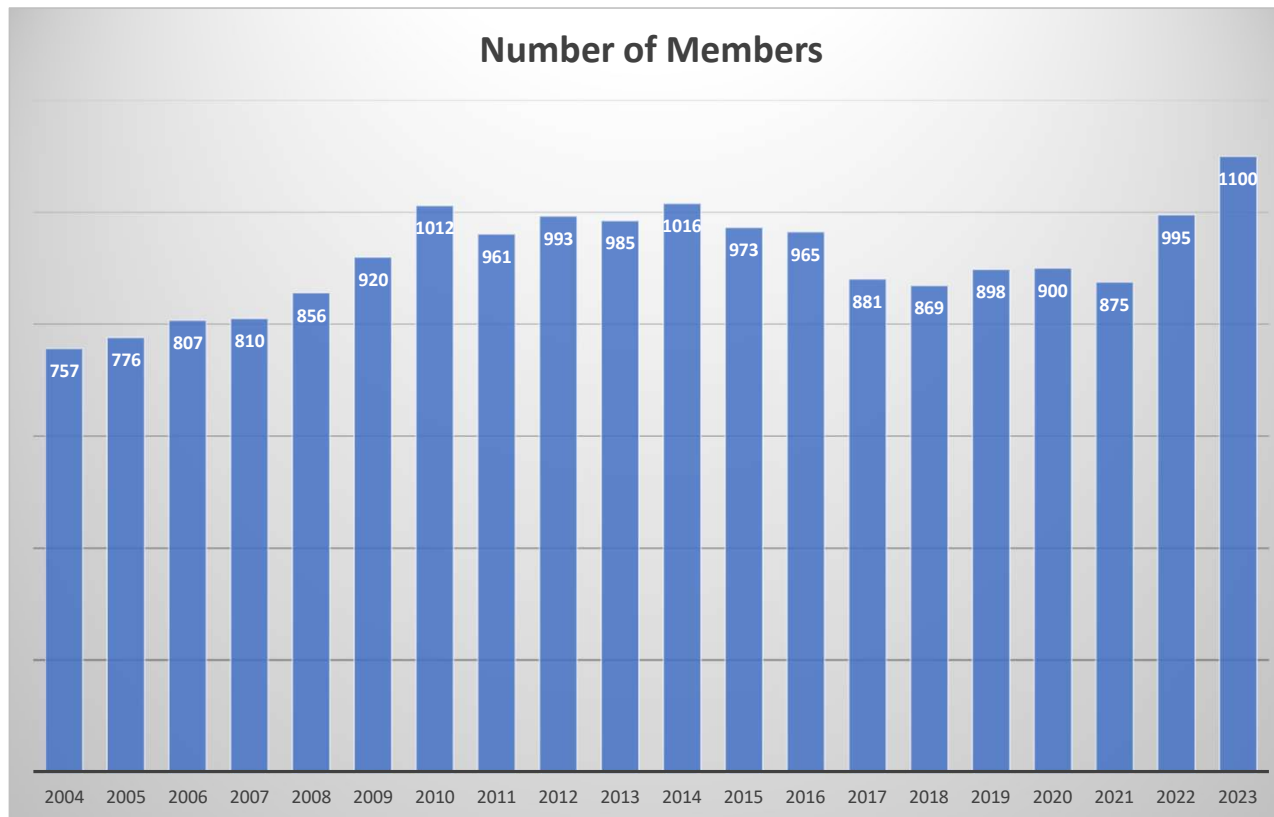
2023 Year In Review

Thanks to our Volunteers!!!

- Volunteer Appreciation luncheon in March
  Richard Wall – Outstanding Member Support
  Steve Tunnicliffe– Volunteer of the Year

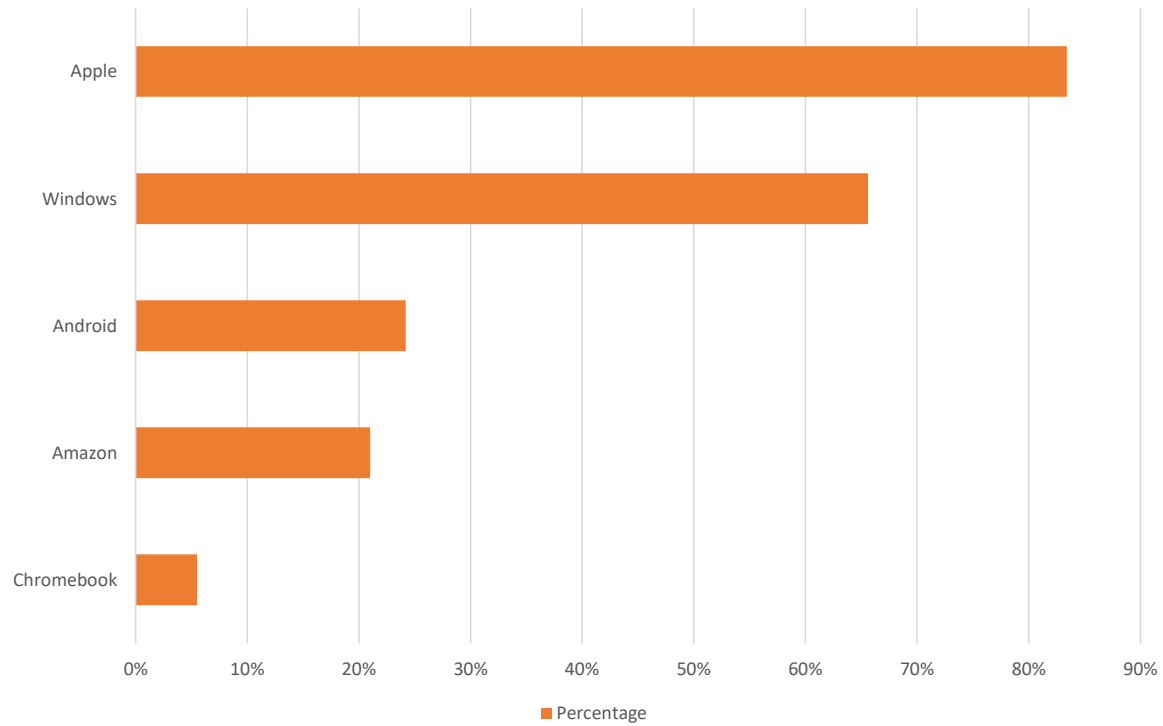- Goodbye to Judie Butchko, Harvey Beeferman

42 Training Events

- AI 3 times, last two totally sold out

- Streaming 3 times, all sell outs

- Security

- Began some "Very Basic" Training – More in 2024

HHICC Membership

Number of Members

Year	Members
2004	757
2005	776
2006	807
2007	810
2008	856
2009	920
2010	1012
2011	961
2012	993
2013	985
2014	1016
2015	973
2016	965
2017	881
2018	869
2019	898
2020	900
2021	875
2022	995
2023	1100

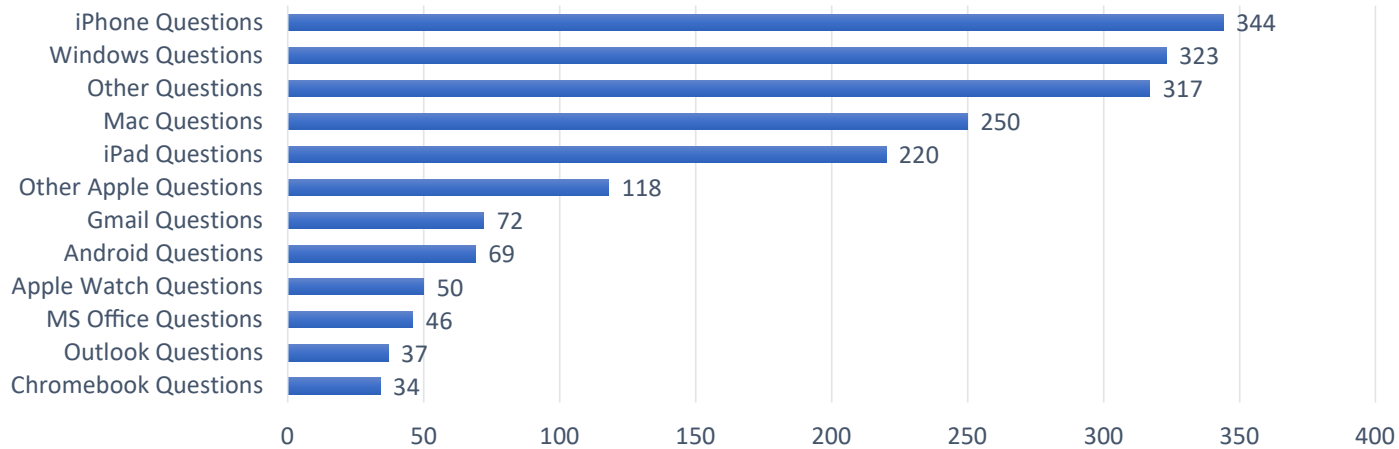# HHICC Membership

Member Devices

Members Helping Members

Problem Help – In Person/Phone/Web

November 2022 through October 2023
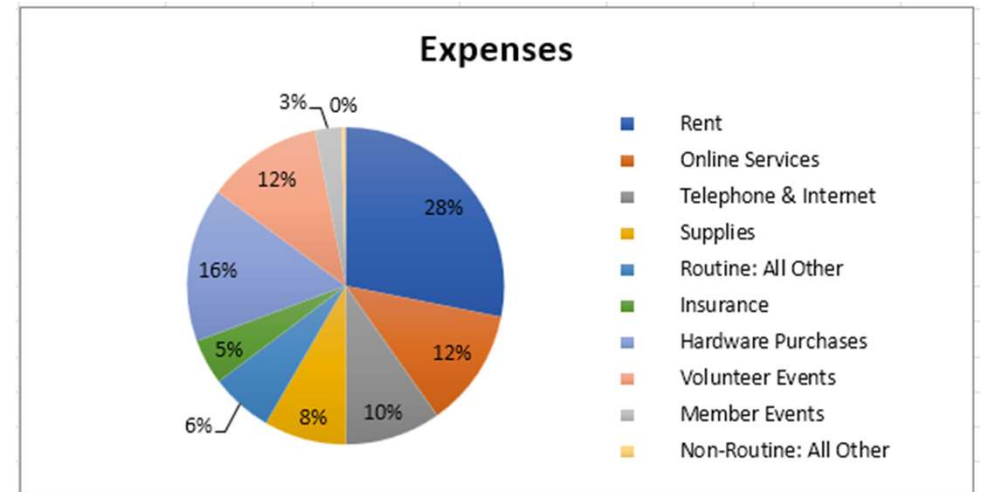
1880 support tickets

880 different members helped

Category	Count
iPhone Questions	344
Windows Questions	323
Other Questions	317
Mac Questions	250
iPad Questions	220
Other Apple Questions	118
Gmail Questions	72
Android Questions	69
Apple Watch Questions	50
MS Office Questions	46
Outlook Questions	37
Chromebook Questions	34

HILTON HEAD ISLAND COMPUTER CLUB, INC.		
PROJECTED FOR YEAR ENDING DECEMBER 31, 2023		
REVENUE:		
Routine:		
Membership Dues	27,290	
Dividend Income	529	
Other Income	254	
Total		28,073
EXPENSE:		
Routine:		
Rent	6,840	
Online Services	2,930	
Telephone & Internet	2,376	
Supplies	2,040	
Routine: All Other	1,542	
Insurance	1,123	16,851
Non-Routine:		
Hardware Purchases	3,829	
Volunteer Events	2,867	
Member Events	660	
Non-Routine: All Other	93	7,449
Total		24,300
Gain/(Loss)		3,773

HILTON HEAD ISLAND COMPUTER CLUB, INC.		
PROJECTED AT DECEMBER 31, 2022		
Cash	7,618	26.2%
Vanguard Investments:		
Bonds	8,525	29.3%
Stocks	12,951	44.5%
Total Assets	21,476	100.0%
Liabilities	...	...
Net	29,094	100.0%

Expenses

- Rent — 28%
- Online Services — 12%
- Telephone & Internet — 10%
- Supplies — 8%
- Routine: All Other — 6%
- Insurance — 5%
- Hardware Purchases — 16%
- Volunteer Events — 12%
- Member Events — 3%
- Non-Routine: All Other — 0%

Plans for 2024

Our Biggest Needs

Resource Center Volunteers – It's fun and fulfilling and you learn a LOT

- See Linda Jackson
- Help with PR and outreach

Keeping our equipment up to date

New Mac

Just installed new printer/scanner

Education Offerings

Trial run at "Basic Digital Training"

Continuing emphasis on Digital Safety, AI and Streaming

Plan for the Afternoon

- **Enjoy Some Food**

- **Visit with our Volunteers**

- **Get some questions answered**

- **Don't Miss AI and Streaming Demos, Library, Chromebook**

If you aren't a member, we have a sign-up table.

Membership – Main Room

Apple – Resource Center

Artificial Intelligence – Conference Room

Chromebook – Back of Conference Room

Google/Android – Back of Conference Room

Streaming - Main Room

Windows - Small Conference Room

Library - Main Room