



IRM
IndigoRunMen

Indigo Run Men's Club
March 7, 2023



**Who we are, what we do, & how we can help
Relevant questions anytime, and
wrapup with a Q&A session**

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**These slides are available on HHICC.org, under
the Presentations tab, Membership Meetings**

HILTON HEAD ISLAND COMPUTER CLUB

Calibogue Sound



Atlantic Ocean

© 1999 J. Brown

Hilton Head Island, SC

Port Royal Sound



Sheriff's building

*"70 Shelter Cove Lane, Suite L
inside the HHI Senior Center"*

**DOES USING YOUR
COMPUTER, PHONE OR
TABLET MAKE YOU FEEL LIKE
THIS?**

WE CAN HELP!



**FRUSTRATED WITH
TECHNOLOGY?**

WE CAN HELP!



Hilton Head Island Computer Club



Members Helping Members
Learn Technology



Hilton Head Island Computer Club



Members Helping Members Learn Technology Since 1989



Founded in 1989

**Members helping Members,
help themselves!**

HHICC History

- **Began with 11 people with a shared interest in 1989**
- **We immediately began our community service, teaching non credit computer classes at TCL**
- **501(c)(3) Non-Profit Organization since 1992**

HHICC Today

- One of the largest NFP's on Hilton Head Island
- About 1000 members
- Members want to buy or use their first computer (or tablet, or iphone),
- New users, experienced and even a few (but only a few) advanced computer users
- “Long lasting” volunteers who want to share – members helping members
- Volunteers also share experiences and knowledge with many community service organizations
- We all learn

HHICC Purpose

- 1. To educate the general public in personal computer use, and provide instruction in, and dissemination of, educational material in the public interest including, but not limited to, material relating to the fields of personal computer software and hardware, computer related devices, the Internet and electronic communications.**
- 2. To provide a forum for the exchange of ideas, knowledge, and experience in the field of computer literacy at all relevant levels of technical expertise.**

HHICC Evolution

- **Over the years, always been dealing with change**
- **Devices like desktops and laptops, Windows and Macs, Smartphones, Tablets, iPads, Kindle Fires, All in Ones, and many more devices**
- **Internet, wi-fi, modems, routers, apps, cloud storage, etc.**

Challenge - things are changing ever so quickly, and HHICC can help!

MEMBER BENEFITS

1. Resource Center





Volunteers will welcome you and your smartphones, Mac's, PC's, laptops, tablets, iPads, etc. Monday through Friday, from 10 am to 4 pm

MEMBER BENEFITS

2. Classes / Presentations



2. Classes / Presentations

**52 classes in 2022!
Since COVID, sessions have been
virtual, via Zoom!**

MEMBER BENEFITS

3. Education Groups

Special interests groups,

Let's Talk ...

**In the Resource Center, and
virtual sessions, via Zoom!**

MEMBER BENEFITS

4. Website hhicc.org



Google has issued a patch for the Chrome browser to address an active security concern. Update your Chrome browser as soon as possible! This also impacts Microsoft Edge. [HERE](#)

But wait there's more! Google immediately launches Chrome version 100 and fixes 28 vulnerabilities. Update now! [Here](#)

10:00

4:00

We are open from 10 – 4 Monday – Friday!

We recommend that you call ahead to be sure there is someone here that can help you.

We will continue assistance for call-in and walk-in help.

Please call us at 843-842-4475.

Volunteer use only
Scheduling

View Schedule

Support tickets

Volunteers please note:

If you are logged in to do the support ticket you are NOT logged in to Member Services, which is the ONLY way you can see the member directory. A simple resolution is to log in to the Member Services in a different browser to see the directory!

Go to hhicc.org to find these slides



hhicc.org

HOME ▾ MEMBER SERVICES ▾ MEMBER AREA ▾ EVENTS ▾ PRESENTATIONS ▾ CLUB INFO ▾ ABOUT US ▾ CONTACT US

- Apple Presentations
- Chromebook Presentations
- Excel, Word, Office Presentations
- Google Presentations
- Membership Meeting Presentations
- Miscellaneous Presentations
- Password Management Presentations
- Photos Presentations
- Streaming and Network Presentations
- Windows Presentations
- Video Presentations

Member Meetings and information

- 2022-09-21 ~ Ladies Guild of Holy Family.pdf
- 2022-07-21 ~ HHICC TidePointe.pdf
- 2022-07-11 ~ HHICC Sigma Chi Handout 3 -
- 2022-07-11 ~ HHICC Sigma Chi Handout 2 -
- 2022-07-11 ~ HHICC Sigma Chi Handout 1- P Safety.pdf
- 2022-05-02 ~ HHICC IWN.pdf
- 2022-04-20 ~ HHICC Turtle Trackers.pdf
- 2022-04-18 ~ HHICC Cypress.pdf
- 2022-04-14 ~ HHICC Shipyard Women's Club v2.pdf
- 2021-11-08 ~ HHICC The Chip shortage.pdf
- 2021-10-13 ~ HHICC Seabrook Membership Information.pdf

[Board](#)

[Volunteers](#)

[Volunteers Call](#)

[Photos](#)

[Hall of Fame](#)



Monday	10:00am-1:00pm APPLE	10:00am-1:00pm WINDOWS	1:00pm-4:00pm APPLE	1:00pm-4:00pm WINDOWS
	FRANK SULLIVAN Apple Mac/iPad/iPhone Photos	JOLYN BOWER Windows PC Android	MELNEE KASPER Apple Mac/iPad/iPhone, Apple TV	NORM GALLOWAY Windows PC
	JUDI SHADE Apple Mac/iPad/iPhone			
Tuesday	10:00am-1:00pm APPLE	10:00am-1:00pm WINDOWS	1:00pm-4:00pm APPLE	1:00pm-4:00pm WINDOWS
	XAVIER PEREIRA Apple Mac/iPad/iPhone	JUDIE BUTCHKO Windows PC	WARREN HARKNESS(remote) Apple Mac/iPad/iPhone	BOB SMITH Windows PC
	JOE KERR Windows PC			
Wednesday	10:00am-1:00pm APPLE	10:00am-1:00pm WINDOWS	1:00pm-4:00pm APPLE	1:00pm-4:00pm WINDOWS
	STEVE TUNNICLIFFE Apple Mac/iPad/iPhone	SUZI HUISMAN Windows PC	JUDI SHADE Apple Mac/iPad/iPhone	
			KEN CARLOZZI Apple, Apple TV	JOLYN BOWER(Remote) Windows PC Android
Thursday	10:00am-1:00pm APPLE	10:00am-1:00pm WINDOWS	1:00pm-4:00pm APPLE	1:00pm-4:00pm WINDOWS
	RICHARD WALL Apple Mac/iPhone/iPad and PC's	BOB GREGORY Windows PC	BOB GENTZLER Apple Mac/iPad/iPhone	Nick Fantano Windows PC
	BRUCE CAIN Windows PC		LINDA ARMSTRONG Apple Mac/iPad/iPhone	
Friday	10:00am-1:00pm APPLE	10:00am-1:00pm WINDOWS	1:00pm-4:00pm APPLE	1:00pm-4:00pm WINDOWS
	XAVIER PEREIRA Apple Mac/iPad/iPhone	JACK SCANDRETT Windows PC and Apple	LARA SCANDRETT Apple Mac/iPad/iPhone	HARVEY BEEFERMAN Windows PC, Chromebooks

Know Your HHICC Volunteers



Joe Kerr
Windows



Judie Butchko
Windows



Frank Sullivan
Apple



Xavier Pereira
Apple



Jolyn Bowler
Windows / Google



Linda Jackson
Apple



Ken Carlozzi
Apple & Windows



Richard Wall
Apple & Windows



Judi Shade
Apple



Nick Fantano
Windows



Brenda Scott
Apple



Linda Armstrong
Apple



Bob Gentzler
Apple



Bruce Cain
Windows



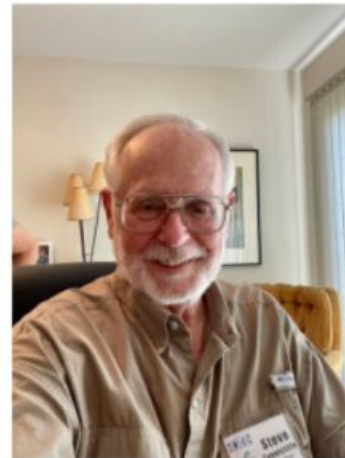
Bob Gregory
Administrator



Melnee Kasper
Apple



Norm Galloway
Windows



Steve Tunnicliffe
Apple



Harvey Beferman
Windows &
Chromebooks



Bob Smith
Windows PC



Warren Harkness
Apple



Charlie Harrison
Apple



Lara Scandrett
Apple



Suzi Huisman
Windows PC

MEMBER BENEFITS

5. Weekly News email

Hilton Head Island Computer Club



Members Helping Members Learn Technology Since 1989

HHICC NEWS

Club News

The Resource Center hours: 10am to 4pm, Monday-Friday

Because our volunteers and members work in such close proximity; at the discretion of the volunteer you work with **you may be asked to wear a mask**. There are masks available at the center if you forget yours.

Be sure to bring all your passwords and your phone in addition to your computer or tablet. Your phone is often needed to receive codes that allow access to your other devices.

You do not need an appointment to come in to the Resource Center, but it is advisable to call ahead to make certain someone who is on staff that day can help with your specific issue.

Be sure to bring your passwords!

Upcoming Events

ARTIFICIAL INTELLIGENCE - WHAT IT IS? AND IS ChatGPT A BIG DEAL?

Monday, February 27, 2pm Senior Center Large Room

Artificial Intelligence has been in the news for a long time, but now if you buy a new Mac or PC, it's in your device! Bruce Cain will give you an overview answer to the question "What is Artificial Intelligence?" He will also help you understand what ChatGPT is and why it is important. Bruce will also demonstrate some AI tools to show you how AI actually works.

This class is full...you will be added to the waitlist.

[Click Here to Begin Registration](#)

Many previous online sessions have been recorded and are available to view on the website. Both slideshows and videos are viewable and they cover a wide range of topics.

[Click Here for Past Event Videos & Slides](#)

Topics of Interest

GENERAL INTEREST

The top rated headphones for 2023 [HERE](#)

OLED, QLED, LCD?.....buying a TV today is confusing. Types of screens explained [HERE](#)

Why on earth would you want your kitchen or laundry room appliances connected to the internet? [HERE](#)

WINDOWS

Windows11 start menu features you should be using [HERE](#)

Split screen view is now available on MS Edge but it's a bit hidden...find it [HERE](#)

Manage sound settings in Windows11 [HERE](#)

APPLE

You do not need to close apps on your iPhone. Apple says they do not take up system resources or run down your battery. The only reason to close an app is if it is frozen or misbehaving. [HERE](#)

If you have an Apple credit card, take these security steps [HERE](#)

Find and remove duplicate photos on Mac [HERE](#)

GOOGLE

The basics of how to search on Google [HERE](#)

ANDROID

.....and Google Advanced Search [HERE](#)

CHROMEBOOK

You can now edit your Google Contacts directly in the sidebar [HERE](#)

JUST FOR...



Blast from the past...back when Saturday Night Live was funny...The Happy Fun Ball [HERE](#) (foreshadowing of all the warnings attached to the drug ads today)

National Geographic pictures of the year [HERE](#)

Humor with a message..Ken Jeong shows how to do hands only CPR...remember "Stayin' Alive" by the Bee Gees? [HERE](#)

What and where are the 9 deepest lakes in the world? [HERE](#)

One for intellectual stimulation....the description of the website is so enticing...
"To arrive at the edge of the world's knowledge, seek out the most complex and sophisticated minds, put them in a room together, and have them ask each other the questions they are asking themselves." [HERE](#)

Staying on the intellectual path, check out the stimulating **Aeon** online magazine [HERE](#)

Apple Support 800-MY-APPLE

or download the Apple Support App [HERE](#)

Microsoft Support [HERE](#)

Google 855-836-3987

To access a person, press 5, then 4
or access support for specific services [HERE](#)

HHICC: 843-842-4475, 70 Shelter Cove Lane, Ste L, Hilton Head, SC 29928

[Facebook](#) • [Twitter](#) • [LinkedIn](#)

[Unsubscribe](#)

Digital Safety

- Scammers Are Everywhere (trying to earn a living!)
 - Phone Calls
 - Emails
 - Texts
 - Social Media (Facebook, TikTok, etc.)
- They are trying to get information about you that they can sell
 - Credit Card info
 - Bank Account info
 - Social Security and Birth Date
- Or they are trying to get you to send them money

SCAM Emails

Confirm your order

NinjaFoodi XL Pro <ednadgranti@egglopo.com>
To ngalloway1@roadrunner.com

Reply Reply All Forward Tue 1/10/2023 10:01 PM

KOHL'S

ANSWER & WIN A BRAND NEW

The Newest Model
Yet

Other
Ninja Foodi XL
Pro Grill &
Griddle



Check the senders Domain

- @xxxxx.xxx
 - If it's not a company.com, spelled correctly, do not trust it
- If you don't trust it, DO NOT Unsubscribe!!!
- Move the email to your junk
 - Also, you can go to your mail provider settings and block the domain

Fake Tech Support

- Warning message on a website with a phone number to call
- Searching the web for a phone number to call for tech help
- Unsolicited phone call offering help

- In every case, just say no!
 - Do not let anyone take over your computer unless you know certainly that they are a “trusted provider”
 - Do not purchase an annual contract.

Some Simple Rules

- Do not use a password more than once
- Have a way to store and retrieve all of the user name and passwords for all of your different accounts.
 - Password Managers, Document stored in the cloud (iCloud, Google Cloud, OneDrive) – should be encrypted, or written in a notebook or password book stored not on your desktop.
- Don't click on emails or texts from unknown senders – especially if it's a deal. Don't unsubscribe – just mark it as junk.
- Beware of deals – in emails, Messenger, Facebook, TikTok, NextDoor
 - If it seems really good, it may be a total fake

Seniors, beware and stay safe!
Handout for attendees

WHY YOU **NEED** THE FREE **HHICC** PASSWORD LOG BOOK

Even if you use password manager software it is a good idea to keep a written log of your passwords for at least two reasons.

First, all devices can fail and unless your password software is cloud based you may lose that information.

Second, and most importantly, your digital information needs to be available to your spouse, children, or lawyer in the event of your passing. Unfortunately our volunteers have encountered many instances where a survivor had no idea how to access a deceased spouse's information. This will cause stress and difficulties at a most inopportune time.

Hilton Head Island Computer Club



Members Helping Members Learn Technology Since 1989

Stay Connected
Stay Organized
Stay Safe

hhicc.org

843-842-4475

Available at the Resource Center

Does using your computer, phone
or tablet make you feel like this?
WE CAN HELP!



**Volunteers who are
ready, willing and
able to help!**

Every day

Monday thru Friday

10 am to 1 pm

1 pm to 4 pm

MEMBERSHIP ORGANIZATION

\$30 annual dues for singles

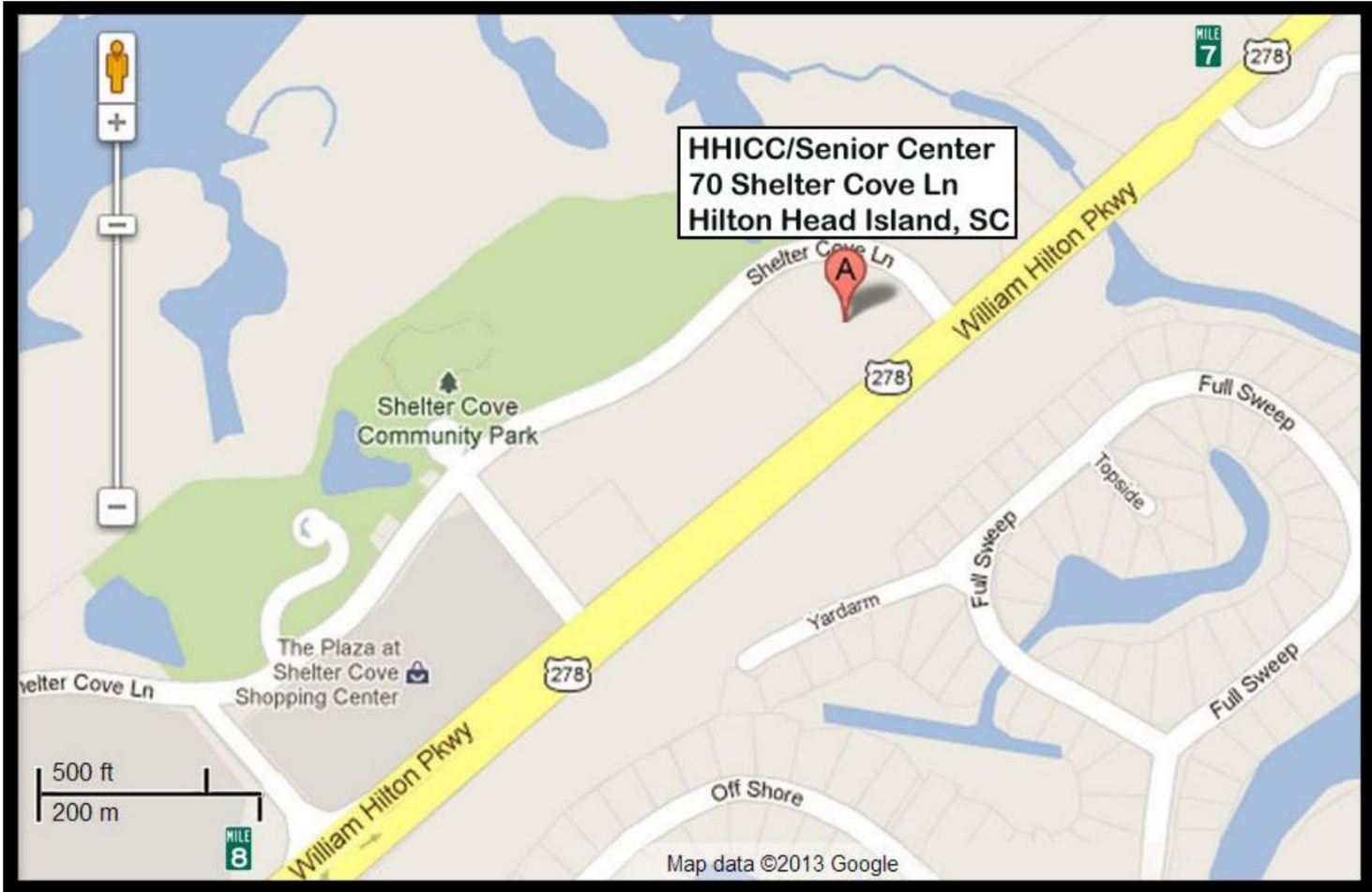
\$40 annual dues for couples

Best deal on the island



MEMBERS HELPING MEMBERS

843-842-4475





Sheriff's building

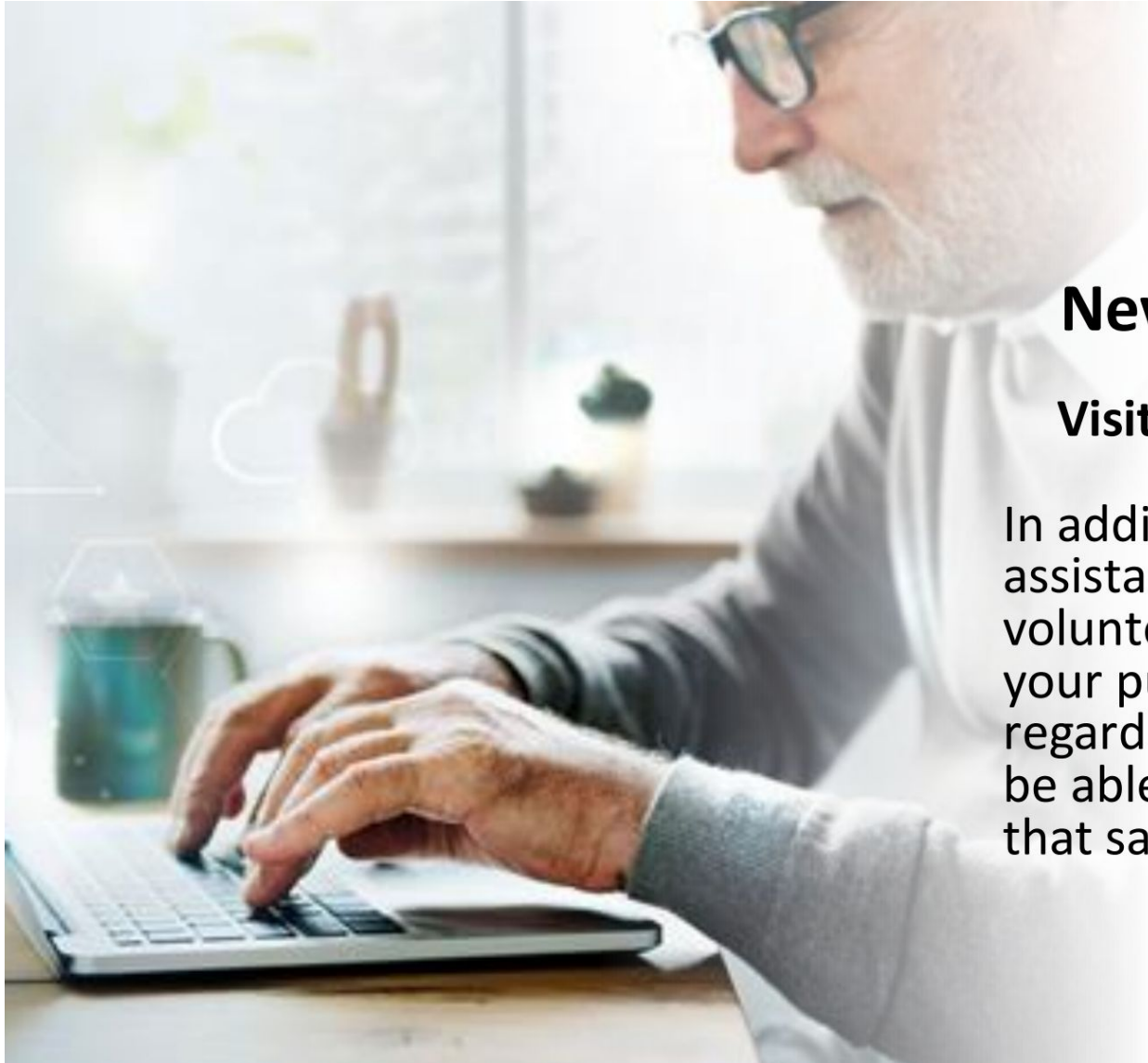
*"70 Shelter Cove Lane, Suite L
inside the HHI Senior Center"*



**These slides available at hhicc.org,
PRESENTATIONS tab
Membership Meetings**

I am still learning.

- Michelangelo
at age 87



Never Stop Learning

Visit the Resource Center!

In addition to providing assistance with problems our volunteers can be helpful with your purchase decisions regarding tech devices and may be able to suggest solutions that save you money.



**Thank you
for your
interest and attention!**

Jack Wilfore 843-422-4003 jwilfore@gmail.com

