

# WOMEN OF ST. FRANCIS



**April 17, 2023**



Hi  
y'all



**Who we are, what we do, & how we can help  
Relevant questions anytime, and  
wrapup with a Q&A session**

**Jack Wilfore 843-422-4003 [jwilfore@gmail.com](mailto:jwilfore@gmail.com)**

**These slides are available on [HHICC.org](http://HHICC.org), under  
the Presentations tab, Membership Meetings**

## Member Meetings and information

- 2023-03-07 ~ HHICC Indigo Run Men's Club.
- 2022-11-18 ~ HHICC Cypress Hargray Emails
- 2022-09-21 ~ HHICC Ladies Guild of Holy Fa
- 2022-07-21 ~ HHICC TidePointe.pdf
- 2022-07-11 ~ HHICC Sigma Chi Handout 3 -
- 2022-07-11 ~ HHICC Sigma Chi Handout 2 -
- 2022-07-11 ~ HHICC Sigma Chi Handout 1- F Safety.pdf
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- 2020-11-09 ~ HHICC Annual Meeting - Senior Scam Presentation.pdf
- 2019-11-04 ~ HHICC Annual Meeting.pdf

Apple Presentations

Chromebook Presentations

Excel, Word, Office Presentations

Google Presentations

Membership Meeting Presentations

Miscellaneous Presentations

Password Management Presentations

Photos Presentations

Streaming and Network Presentations

Windows Presentations

Video Presentations

# HILTON HEAD ISLAND COMPUTER CLUB

*Calibogue Sound*



*Port Royal Sound*

*Atlantic Ocean*

*Hilton Head Island, SC*



Sheriff's building

*"70 Shelter Cove Lane, Suite L  
inside the HHI Senior Center"*

**DOES USING YOUR  
COMPUTER, PHONE OR  
TABLET MAKE YOU FEEL LIKE  
THIS?**

**WE CAN HELP!**



**FRUSTRATED WITH  
TECHNOLOGY?**

**WE CAN HELP!**



# Hilton Head Island Computer Club



**Members Helping Members**  
***Learn Technology***





Hilton Head Island Computer Club



Members Helping Members Learn Technology Since 1989



**Founded in 1989**

**Members helping Members,  
help themselves!**

# HHICC History

- **Began with 11 people with a shared interest in 1989**
- **We immediately began our community service, teaching non credit computer classes at TCL**
- **501(c)(3) Non-Profit Organization since 1992**

# HHICC Today

- One of the largest NFP's on Hilton Head Island
- About 1000 members
- Members want to buy or use their first computer (or tablet, or iphone),
- New users, experienced and even a few (but only a few ) advanced computer users
- “Long lasting” volunteers who want to share – members helping members
- Volunteers also share experiences and knowledge with many community service organizations
- We all learn

# HHICC Purpose

- 1. To educate the general public in personal computer use, and provide instruction in, and dissemination of, educational material in the public interest including, but not limited to, material relating to the fields of personal computer software and hardware, computer related devices, the Internet and electronic communications.**
- 2. To provide a forum for the exchange of ideas, knowledge, and experience in the field of computer literacy at all relevant levels of technical expertise.**

# HHICC Evolution

- **Over the years, always been dealing with change**
- **Devices like desktops and laptops, Windows and Macs, Smartphones, Tablets, iPads, Kindle Fires, All in Ones, and many more devices**
- **Internet, wi-fi, modems, routers, apps, cloud storage, etc.**

**Challenge - things are changing ever so quickly, and HHICC can help!**

# **MEMBER BENEFITS**

## **1. Resource Center**







**Volunteers will welcome you and your smartphones, Mac's, PC's, laptops, tablets, iPads, etc. Monday through Friday, from 10 am to 4 pm**

# **MEMBER BENEFITS**

## **2. Classes / Presentations**



## 2. Classes / Presentations

**52 classes in 2022.  
Since COVID, sessions have been  
virtual, via Zoom!**

# **MEMBER BENEFITS**

## **3. Education Groups**

**Special interests groups,**

**Let's Talk ...**

**In the Resource Center, and  
virtual sessions, via Zoom!**

# **MEMBER BENEFITS**

**4. Website [hhicc.org](http://hhicc.org)**



**Google has issued a patch for the Chrome browser to address an active security concern. Update your Chrome browser as soon as possible! This also impacts Microsoft Edge. [HERE](#)**

But wait there's more! Google immediately launches Chrome version 100 and fixes 28 vulnerabilities. Update now! [Here](#)

**10:00**

**4:00**

***We are open from 10 – 4 Monday – Friday!***

**We recommend that you call ahead to be sure there is someone here that can help you.**

**We will continue assistance for call-in and walk-in help.**

Please call us at 843-842-4475.

**Volunteer use only**  
**Scheduling**

**View Schedule**

**Support tickets**

Volunteers please note:

If you are logged in to do the support ticket you are NOT logged in to Member Services, which is the ONLY way you can see the member directory. A simple resolution is to log in to the Member Services in a different browser to see the directory!

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Windows Presentations

Video Presentations

[Board](#)

[Volunteers](#)

[Volunteers Call](#)

[Photos](#)

[Hall of Fame](#)





<b>Monday</b>	<b>10:00am-1:00pm</b> <b>APPLE</b>	<b>10:00am-1:00pm</b> <b>WINDOWS</b>	<b>1:00pm-4:00pm</b> <b>APPLE</b>	<b>1:00pm-4:00pm</b> <b>WINDOWS</b>
	<a href="#">FRANK SULLIVAN</a> Apple Mac/iPad/iPhone Photos	<a href="#">JOLYN BOWER</a> Windows PC Android	<a href="#">MELNEE KASPER</a> Apple Mac/iPad/iPhone, Apple TV	<a href="#">NORM GALLOWAY</a> Windows PC
	<a href="#">JUDI SHADE</a> Apple Mac/iPad/iPhone			
<b>Tuesday</b>	<b>10:00am-1:00pm</b> <b>APPLE</b>	<b>10:00am-1:00pm</b> <b>WINDOWS</b>	<b>1:00pm-4:00pm</b> <b>APPLE</b>	<b>1:00pm-4:00pm</b> <b>WINDOWS</b>
	<a href="#">XAVIER PEREIRA</a> Apple Mac/iPad/iPhone	<a href="#">JUDIE BUTCHKO</a> Windows PC	<a href="#">WARREN HARKNESS(remote)</a> Apple Mac/iPad/iPhone	<a href="#">BOB SMITH</a> Windows PC
	<a href="#">JOE KERR</a> Windows PC			
<b>Wednesday</b>	<b>10:00am-1:00pm</b> <b>APPLE</b>	<b>10:00am-1:00pm</b> <b>WINDOWS</b>	<b>1:00pm-4:00pm</b> <b>APPLE</b>	<b>1:00pm-4:00pm</b> <b>WINDOWS</b>
	<a href="#">STEVE TUNNICLIFFE</a> Apple Mac/iPad/iPhone	<a href="#">SUZI HUISMAN</a> Windows PC	<a href="#">JUDI SHADE</a> Apple Mac/iPad/iPhone	
			<a href="#">KEN CARLOZZI</a> Apple, Apple TV	<a href="#">JOLYN BOWER(Remote)</a> Windows PC Android
<b>Thursday</b>	<b>10:00am-1:00pm</b> <b>APPLE</b>	<b>10:00am-1:00pm</b> <b>WINDOWS</b>	<b>1:00pm-4:00pm</b> <b>APPLE</b>	<b>1:00pm-4:00pm</b> <b>WINDOWS</b>
	<a href="#">RICHARD WALL</a> Apple Mac/iPhone/iPad and PC's	<a href="#">BOB GREGORY</a> Windows PC	<a href="#">BOB GENTZLER</a> Apple Mac/iPad/iPhone	<a href="#">Nick Fantano</a> Windows PC
		<a href="#">BRUCE CAIN</a> Windows PC	<a href="#">LINDA ARMSTRONG</a> Apple Mac/iPad/iPhone	
<b>Friday</b>	<b>10:00am-1:00pm</b> <b>APPLE</b>	<b>10:00am-1:00pm</b> <b>WINDOWS</b>	<b>1:00pm-4:00pm</b> <b>APPLE</b>	<b>1:00pm-4:00pm</b> <b>WINDOWS</b>
	<a href="#">XAVIER PEREIRA</a> Apple Mac/iPad/iPhone	<a href="#">JACK SCANDRETT</a> Windows PC and Apple	<a href="#">LARA SCANDRETT</a> Apple Mac/iPad/iPhone	<a href="#">HARVEY BEEFERMAN</a> Windows PC, Chromebooks

# Know Your HHICC Volunteers



Joe Kerr  
Windows



Judie Butchko  
Windows



Frank Sullivan  
Apple



Xavier Pereira  
Apple



Jolyn Bowler  
Windows / Google



Linda Jackson  
Apple



Ken Carlozzi  
Apple & Windows



Richard Wall  
Apple & Windows



Judi Shade  
Apple



Nick Fantano  
Windows



Brenda Scott  
Apple



Linda Armstrong  
Apple



Bob Gentzler  
Apple



Bruce Cain  
Windows



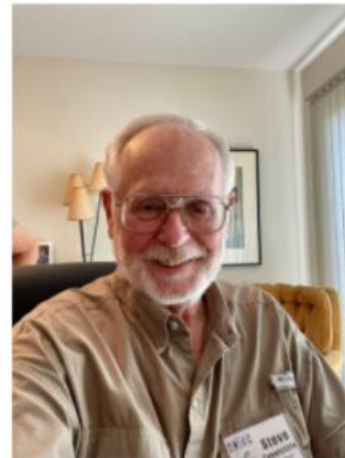
Bob Gregory  
Administrator



Melnee Kasper  
Apple



Norm Galloway  
Windows



Steve Tunnicliffe  
Apple



Harvey Beferman  
Windows &  
Chromebooks



Bob Smith  
Windows PC



Warren Harkness  
Apple



Charlie Harrison  
Apple



Lara Scandrett  
Apple



Suzi Huisman  
Windows PC

# MEMBER BENEFITS

## 5. Weekly News email

Hilton Head Island Computer Club

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*Members Helping Members Learn Technology Since 1989*

# HHICC NEWS

March 4, 2023

[HHICC.ORG](http://HHICC.ORG)

Send comments or suggestions by replying to this email

# Club News



During the last week the Resource Center experienced several technical problems while upgrading the internet speed. Our Technical Director Joe Chappell of **Connected HHI** worked many hours with Hargray to resolve the issue. Thank you Joe! We're thankful to have you!

- **You do not need an appointment to come to the Resource Center.** Periodically we do get busy so you may occasionally need to wait a bit, but **you may come in at any time for assistance.** Both Windows and Apple volunteers are on duty every day and will do their best to help expeditiously.
- **Resource Center hours: 10am to 4pm, Monday-Friday**
- **Be sure to bring all your passwords and your phone** in addition to your computer or tablet. Your phone is often needed to receive codes that allow access to your other devices.
- Because our volunteers and members work in such close proximity; at the discretion of the volunteer you work with **you may be asked to wear a mask.** There are masks available at the center if you forget yours.

# Club News

**The Resource Center hours: 10am to 4pm, Monday-Friday**

Because our volunteers and members work in such close proximity; at the discretion of the volunteer you work with **you may be asked to wear a mask**. There are masks available at the center if you forget yours.

***Be sure to bring all your passwords and your phone in addition to your computer or tablet. Your phone is often needed to receive codes that allow access to your other devices.***

You do not need an appointment to come in to the Resource Center, but it is advisable to call ahead to make certain someone who is on staff that day can help with your specific issue.

**Be sure to bring your passwords!**



# Upcoming Events

## **USING T-MOBILE CELLULAR FOR HOME INTERNET**

*Monday, March 13, 4pm Zoom Session*

We've all seen the ads on TV, but does using a mobile phone carrier really work for our home internet? Suzi Huisman and Nick Fantano will describe their experience with T-Mobile's home internet service. This can give us a "single carrier" for our phone, internet, TV (via streaming) services.

## **HOME NETWORKS 101**

*Monday, March 20, 4pm Zoom Session*

Joe Chappell of Connected HHI (and our club technology director) will present the basics of home networking. Modems, routers, wifi, ethernet, coverage - what does it all mean and how do I get a signal to my TV at the "far end" of my house. Joe will discuss these terms and give you ideas for how to have a great home network experience.

[Click Here to Begin Registration](#)

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Many previous online sessions have been recorded and are available to view on the website. Both slideshows and videos are viewable and they cover a wide range of topics.

[Click Here for Past Event Videos & Slides](#)

# Topics of Interest

## GENERAL INTEREST

How the internet works [HERE](#)

Cut down on the ads that follow you around the internet [HERE](#)

Tired of those "sign in with Google" pop-ups on websites? [HERE](#)

More on those Google search page ads you might want to avoid [HERE](#)

## WINDOWS

5 just released new features for Windows11 [HERE](#)

Microsoft Defender's new app is getting auto installed [HERE](#)

There's a big update coming for File Explorer [HERE](#)

Windows11 update adds AI (Artificial Intelligence) to the Bing search engine and a screen recording tool [HERE](#)

## APPLE

Charge your iPhone properly [HERE](#)

Looking for a particular setting on Mac? Find it easily by seeing an alphabetical list [HERE](#)

It's a good idea to restart your phone every couple of weeks just to refresh things. How to restart different iPhone models [HERE](#)

Add, remove and sync new contacts on Mac [HERE](#)

**GOOGLE**

The basics of how to search on Google [HERE](#)

**ANDROID**

.....and Google Advanced Search [HERE](#)

**CHROMEBOOK**

You can now edit your Google Contacts directly in the sidebar [HERE](#)

**JUST FOR...**



Blast from the past...back when Saturday Night Live was funny...The Happy Fun Ball [HERE](#) (foreshadowing of all the warnings attached to the drug ads today)

National Geographic pictures of the year [HERE](#)

Humor with a message..Ken Jeong shows how to do hands only CPR...remember "Stayin' Alive" by the Bee Gees? [HERE](#)

What and where are the 9 deepest lakes in the world? [HERE](#)

One for intellectual stimulation....the description of the website is so enticing...  
*"To arrive at the edge of the world's knowledge, seek out the most complex and sophisticated minds, put them in a room together, and have them ask each other the questions they are asking themselves."* [HERE](#)

Staying on the intellectual path, check out the stimulating **Aeon** online magazine [HERE](#)

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**Apple Support 800-MY-APPLE**

or download the Apple Support App [HERE](#)

**Microsoft Support** [HERE](#)

**Google 855-836-3987**

To access a person, press 5, then 4  
**or** access support for specific services [HERE](#)

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HHICC: 843-842-4475, 70 Shelter Cove Lane, Ste L, Hilton Head, SC 29928

[Facebook](#) • [Twitter](#) • [LinkedIn](#)

[Unsubscribe](#)

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# **MEMBERSHIP ORGANIZATION**

**\$30 annual dues for singles**

**\$40 annual dues for couples**

**Best deal on the island**

## WHY YOU **NEED** THE FREE **HHICC** PASSWORD LOG BOOK

Even if you use password manager software it is a good idea to keep a written log of your passwords for at least two reasons.

**First**, all devices can fail and unless your password software is cloud based you may lose that information.

**Second, and most importantly**, your digital information needs to be available to your spouse, children, or lawyer in the event of your passing. Unfortunately our volunteers have encountered many instances where a survivor had no idea how to access a deceased spouse's information. This will cause stress and difficulties at a most inopportune time.

Hilton Head Island Computer Club



*Members Helping Members Learn Technology Since 1989*

**Stay Connected**  
**Stay Organized**  
**Stay Safe**

***hhicc.org***

***843-842-4475***

*Available at the Resource Center*

Hilton Head Island Computer Club



Members Helping Members Learn Technology Since 1989



**Struggling with your:  
Computer?  
Smartphone?  
Tablet?**

**WE CAN HELP!**

Our volunteers have provided members with problem solving assistance and education since 1989

[hhicc.org](http://hhicc.org)

843-842-4475

The next time you visit the Resource Center why not pick up a brochure or two to hand out to friends and neighbors?

It lists the benefits of club membership, gives the web address for joining online, states the club purpose/mission, and has an application for those who wish to join by mail or coming to the Center.

If you have received value through your club membership help to spread the word!

# Digital Safety

- Scammers Are Everywhere (trying to earn a living!)
  - Phone Calls
  - Emails
  - Texts
  - Social Media (Facebook, TikTok, etc.)
- They are trying to get information about you that they can sell
  - Credit Card info
  - Bank Account info
  - Social Security and Birth Date
- Or they are trying to get you to send them money



# SCAM Emails

Contim your order

NinjaFoodi XL Pro <ednadgranti@egglopo.com>  
To ngalloway1@roadrunner.com

Reply Reply All Forward

Tue 1/10/2023 10:01 PM

**KOHL'S**

ANSWER & WIN A BRAND NEW

The Newest Model  
Yet

**Other**  
Ninja Foodi XL  
Pro Grill &  
Griddle



All folders are up to date. Connected to Microsoft Exchange

Check the senders Domain

- @xxxxx.xxx
  - If it's not a company.com, spelled correctly, do not trust it
- If you don't trust it, DO NOT Unsubscribe!!!
- Move the email to your junk
  - Also, you can go to your mail provider settings and block the domain

# Fake Tech Support

- Warning message on a website with a phone number to call
- Searching the web for a phone number to call for tech help
- Unsolicited phone call offering help
  
- In every case, just say no!
  - Do not let anyone take over your computer unless you know certainly that they are a “trusted provider”
  - Do not purchase an annual contract.

# Some Simple Rules

- Do not use a password more than once
- Have a way to store and retrieve all of the user name and passwords for all of your different accounts.
  - Password Managers, Document stored in the cloud (iCloud, Google Cloud, OneDrive) – should be encrypted, or written in a notebook or password book stored not on your desktop.
- Don't click on emails or texts from unknown senders – especially if it's a deal. Don't unsubscribe – just mark it as junk.
- Beware of deals – in emails, Messenger, Facebook, TikTok, NextDoor
  - If it seems really good, it may be a total fake

**“Seniors, beware and stay safe!”**

**My handout for attendees**

Does using your computer, phone  
or tablet make you feel like this?  
*WE CAN HELP!*



**Volunteers who are  
ready, willing and  
able to help!**

**Every day**

**Monday thru Friday**

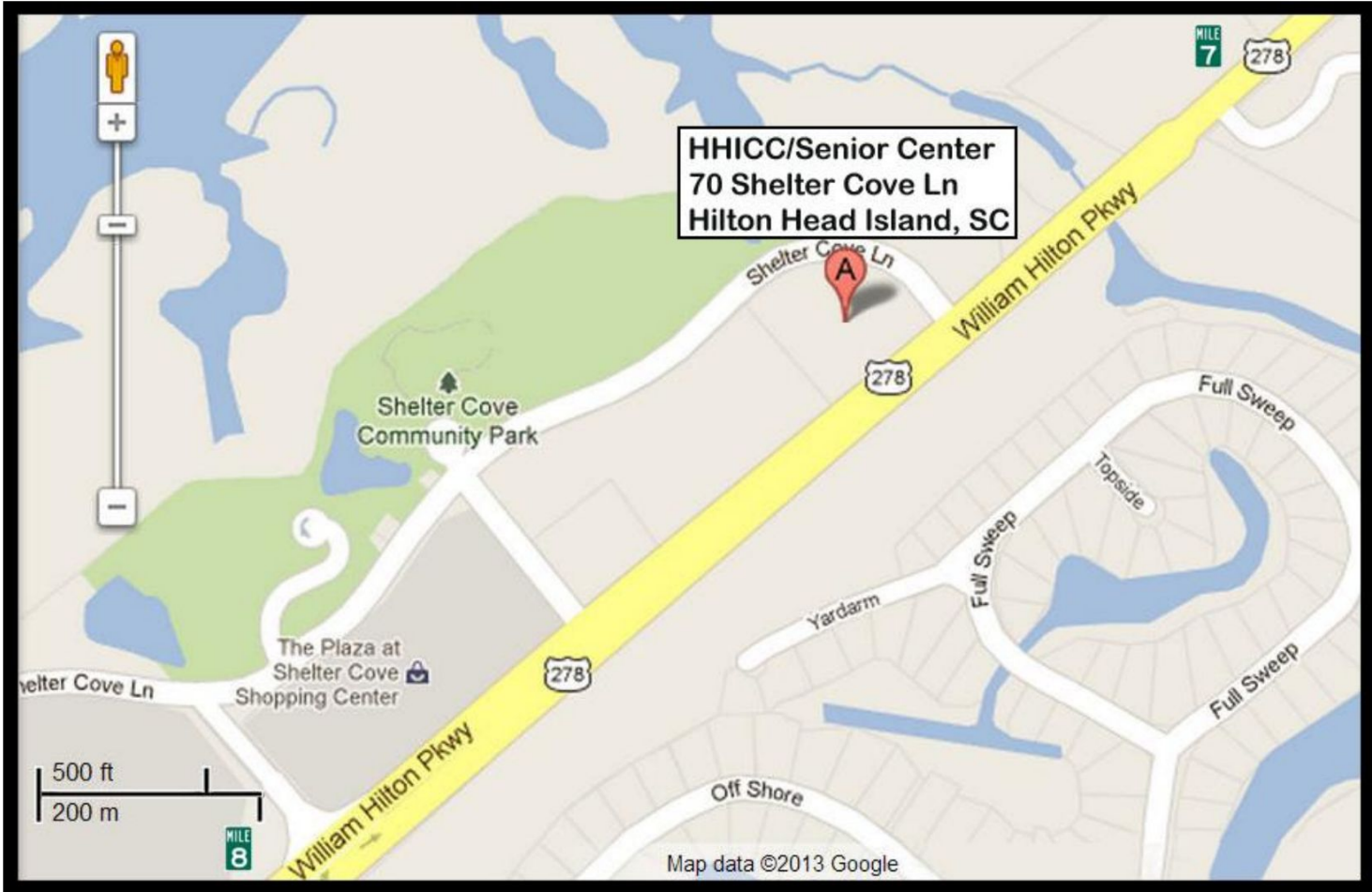
**10 am to 1 pm**

**1 pm to 4 pm**



**MEMBERS HELPING MEMBERS**

**843-842-4475**





Sheriff's building

*"70 Shelter Cove Lane, Suite L  
inside the HHI Senior Center"*





# These slides available at [hhicc.org](http://hhicc.org), PRESENTATIONS tab Membership Meetings

The screenshot shows the website for the Hilton Head Island Computer Club (HHICC). The navigation bar includes links for HOME, MEMBER SERVICES, MEMBER AREA, EVENTS, PRESENTATIONS, CLUB INFO, ABOUT US, and CONTACT US. The 'PRESENTATIONS' dropdown menu is open, listing various presentation topics such as Apple, Chromebook, Excel, Google, Membership Meeting, Miscellaneous, Password Management, Photos, Streaming and Network, Windows, and Video Presentations. The 'Membership Meeting Presentations' option is highlighted. Below the navigation bar, a list of member meetings and information is displayed, including dates and titles of presentations.

Hilton Head Island Computer Club  
**HHICC**  
Members Helping Members Learn Technology Since 1989

HOME ▾ MEMBER SERVICES ▾ MEMBER AREA ▾ EVENTS ▾ **PRESENTATIONS ▾** CLUB INFO ▾ ABOUT US ▾ CONTACT US

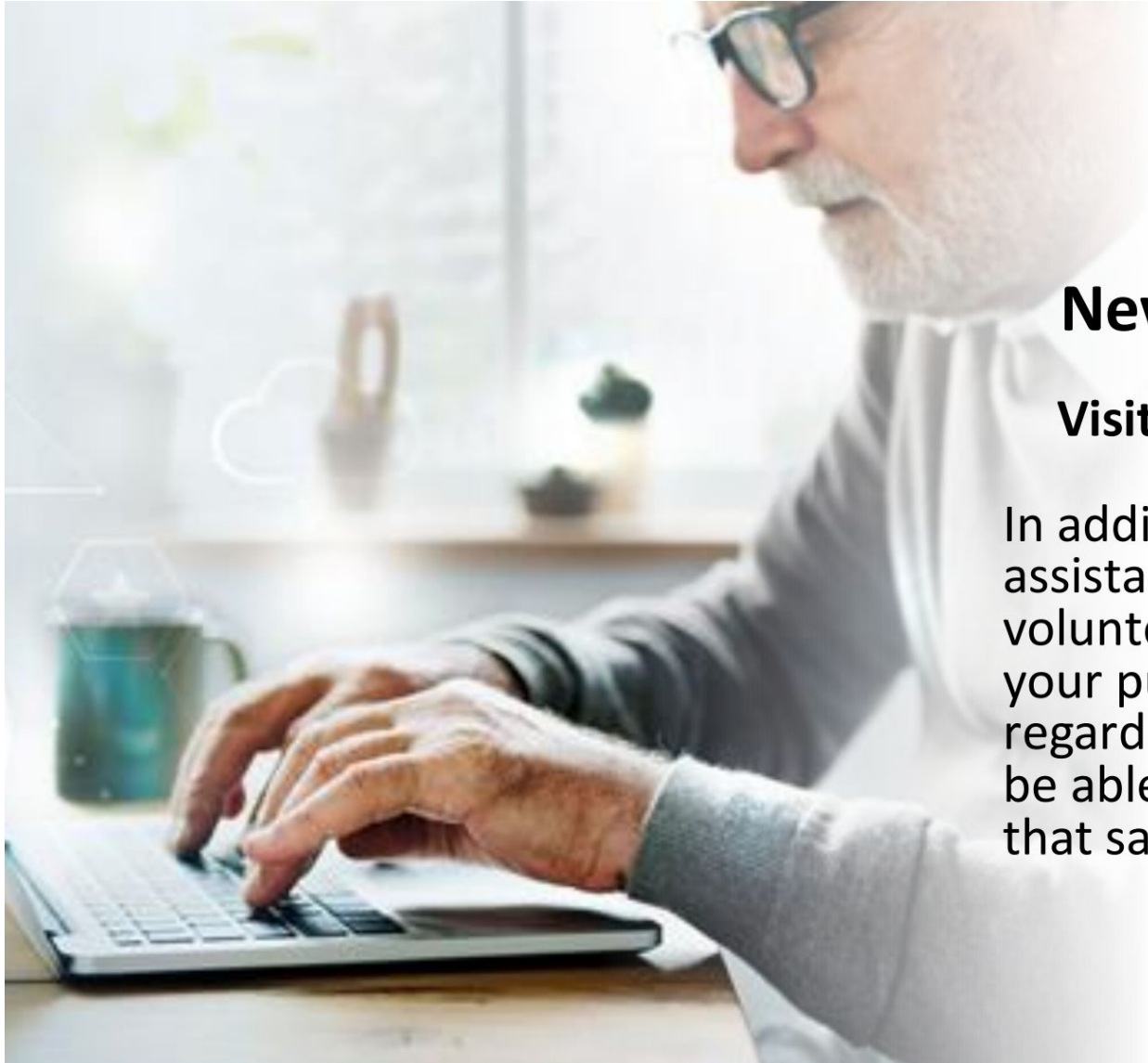
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I am still learning.

- Michelangelo  
at age 87



## **Never Stop Learning**

### **Visit the Resource Center!**

In addition to providing assistance with problems our volunteers can be helpful with your purchase decisions regarding tech devices and may be able to suggest solutions that save you money.



**Thank you  
for your  
interest and attention!**

**Jack Wilfore 843-422-4003 [jwilfore@gmail.com](mailto:jwilfore@gmail.com)**

